

State	Contact
Alabama	<p>Alabama Department of Insurance Consumer Services Division</p> <p>P.O. Box 303351 Montgomery, AL 36130-3351</p> <p>Phone: 800-433-3966 Fax: 334-956-7932</p> <p>Email: ConsumerServices@insurance.alabama.gov http://www.aldoi.gov/ContactUs.aspx</p>
Alaska	<p>Anchorage Office</p> <p>550 W 7th Ave, Ste 1560 Anchorage, AK 99501-3567</p> <p>Phone: (907) 269-7900 or 1-800-INSURAK Fax: (907) 269-7910 TTY/TTD: 711 or (800) 770-8973</p> <p>Juneau Office Alaska Division of Insurance</p> <p>P. O. Box 110805 Juneau, AK 99811-0805</p> <p>Phone: 907-465-2515 Fax: 907-465-3422</p> <p>Email: insurance@alaska.gov https://www.commerce.alaska.gov/web/ins/</p>
Arkansas	<p>Arkansas Insurance Department</p> <p>Consumer Services Division 1 Commerce Way Little Rock AR 72202</p> <p>501-371-2600 800-282-9134</p> <p>Email to: Insurance.consumers@arkansas.gov https://insurance.arkansas.gov/pages/consumer-services/</p>

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Arizona	<p>Arizona Department of Insurance and Financial Institutions 100 N. 15th Ave. Suite 261 Phoenix, AZ 85007-2630</p> <p>Phone: 800-325-2548 602-364-2499 (Phoenix) 602-364-2977 (Spanish)</p> <p>https://insurance.az.gov/consumers insurance.consumers@difi.az.gov</p>
California	<p><i>Managed Care membership</i></p> <p>California Department of Insurance Consumer Communications Bureau 300 South Spring Street, South Tower Los Angeles, CA 90013</p> <p>Phone: 800-927-Help (4357) 800-482-4833 (TTY) www.insurance.ca.gov</p> <p>or</p> <p><i>HMO membership only</i></p> <p>California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814-2725</p> <p>Phone 888-466-2219 (toll-free) 877-688-9891 (TDD) Fax: 916-255-5241</p> <p>http://www.dmhc.ca.gov helpline@dmhc.ca.gov</p>
Colorado	<p>Colorado Division of Insurance, Consumer Services 1560 Broadway, Suite 850 Denver, CO 80202</p> <p>Phone: 800-930-3745</p>

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Connecticut	<p>State of Connecticut Insurance Department Consumer Affairs Unit P.O. Box 816 Hartford, CT 06142-0816</p> <p>Phone 800-203-3447</p> <p>http://www.ct.gov/cid/cwp/view.asp?Q=254350</p>
Delaware	<p>Insurance Commissioner and Department of Insurance Consumer Services Division 1351 West North Street Suite 101 Dover, DE 19904</p> <p>Phone: 800-282-8611 Fax: 302-739-6278</p> <p>consumer@delaware.gov http://www.delawareinsurance.gov/</p>
District of Columbia	<p>The District of Columbia Department of Insurance Securities and Banking 1050 First Street, NE, Suite 801 Washington, DC 20002</p> <p>Phone: (202) 727-8000 Fax: 202-354-1085 TTY: 711</p> <p>disbcomplaints@dc.gov http://disb.dc.gov/</p>
Florida	<p>Florida Department of Financial Services Division of Consumer Services 200 East Gaines Street Tallahassee, FL 32399-0322</p> <p>Phone: 877-693-5236 850-413-3089 (Out of State) Dial *711 (TDD)</p> <p>http://www.myfloridacfo.com/Division/Consumers/ Consumer.Services@myfloridacfo.com</p>

State	Contact
Georgia	<p>Georgia Office of the Commissioner of Insurance and Safety Fire Consumer Services Division 2 Martin Luther King, Jr. Drive West Tower, Suite 702 Atlanta, GA 30334</p> <p>Phone: 800-656-2298</p> <p>https://oci.georgia.gov/</p>
Hawaii	<p>Hawaii Department of Commerce and Consumer Affairs Hawaii Insurance Division Health Insurance Branch King Kalakaua Building 335 Merchant Street, Rm 213 Honolulu, HI 96813</p> <p>Phone: 808-586-2790</p> <p>http://hawaii.gov/dcca/ins</p>
Idaho	<p>Department of Insurance 700 West State Street, 3rd Floor P.O. Box 83720 Boise, ID 83720-0043</p> <p>Phone: 800-721-3272 Fax: 208-334-4398</p> <p>http://www.doi.idaho.gov</p>
Illinois	<p>Illinois Department of Insurance Office of Consumer Health Insurance 320 West Washington Street Springfield, Illinois 62767-0001</p> <p>Phone: 877-527-9431 Fax: 217-558-2083 TDD 866-323-5321</p> <p>Email address: DOI.Complaints@Illinois.gov http://insurance.illinois.gov/</p>

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Indiana	<p>Indiana Department of Insurance Consumer Services Department 311 W Washington Street Indianapolis, IN 46204</p> <p>Phone: 800-622-4461</p> <p>consumerservices@idoi.in.gov https://www.in.gov/idoi/consumer-services/</p>
Iowa	<p>Iowa Insurance Division Consumer Advocate Bureau 1963 Bell Avenue, Suite 100 Des Moines, Iowa 50315</p> <p>Phone: 877-955-1212</p> <p>insuranceca@iid.iowa.gov https://iid.iowa.gov/insurance-consumer-complaint</p>
Kansas	<p>Kansas Insurance Department Consumer Assistance Division 1300 SW Arrowhead Road Topeka, Kansas 66604</p> <p>Phone: 785-296-7829 800-432-2484 877-235-3151 (TDD)</p> <p>Email: kid.webcomplaints@ks.gov http://www.ksinsurance.org</p>
Kentucky	<p>Kentucky Department of Insurance Division of Consumer Protection P.O. Box 517 Frankfort, KY 40602-0517</p> <p>Phone: 800-595-6053 TTY: 800 648-6056</p> <p>Email: DOI.ConsumerComplaints@ky.gov http://insurance.ky.gov</p>

State	Contact
Louisiana	<p>Louisiana Department of Insurance Office of Health Insurance P.O. Box 94214 Baton Rouge, LA 70804</p> <p>Phone: 800-259-5301</p> <p>http://www.lds.la.gov/</p>
Maine	<p>Department of Professional & Financial Regulation Maine Bureau of Insurance 34 State House Station Augusta, ME 04333-0034</p> <p>Phone: 800-300-5000 Fax: 207-624-8599 Email: Insurance.PFR@maine.gov</p> <p>http://www.maine.gov/pfr/insurance/</p>
Maryland	<p>Maryland Insurance Administration Consumer Complaint Investigation Life and Health/Appeals and Grievances 200 St. Paul Place Suite 2700 Baltimore, MD 21202</p> <p>Phone: 800-492-6116 TTY: 1-800-735-2258 Fax: 410-468-2270 (Appeals and Grievances) or 410-468-2260 (Life and Health)</p> <p>Email: agcomplaints.mia@maryland.gov http://insurance.maryland.gov/Consumer</p>
Massachusetts	<p>Massachusetts Health Policy Commission Office of Patient Protection 50 Milk Street; 8th Floor Boston MA 02109</p> <p>Phone: 800-436-7757 Fax: 617-624-5046</p> <p>https://www.mass.gov/orgs/office-of-patient-protection</p>

State	Contact
Michigan	<p>Michigan Department of Insurance and Financial Services (DIFS) PO Box 30220 Lansing, MI 48909-7720</p> <p>Phone: 877-999-6442</p> <p>https://www.michigan.gov/difs</p>
Minnesota	<p>Minnesota Commerce Department Consumer Services Center 85 7th Place East, Suite 280 St. Paul, MN 55101</p> <p>Phone: 800-657-3602 TTY: 800-627-3529</p> <p>http://mn.gov/commerce</p>
Mississippi	<p>Mississippi Insurance Department Consumer Services Division P.O. Box 79 Jackson, MS 39205</p> <p>Phone: 800-562-2957 Fax: 601-359-1077 Email: consumer@mid.ms.gov</p> <p>http://www.mid.ms.gov/consumers/request-assistance.aspx</p>
Missouri	<p>Missouri Department of Commerce and Insurance Harry S. Truman State Office Building 301 W. High St., Room 530 Jefferson City, MO 65101</p> <p>Phone: 573-751-4126</p> <p>https://insurance.mo.gov/consumers/complaints/index.php</p>

State	Contact
Montana	<p>Office of the Montana State Auditor Commissioner of Securities and Insurance 840 Helena Avenue Helena, MT 59601</p> <p>Phone: In-State only: 800-332-6148 others: 406-444-2040 TDD: (406) 444-3246</p> <p>https://csimt.gov/insurance/complaints/</p>
Nebraska	<p>Nebraska Department of Insurance P.O. Box 82089 Lincoln, NE 68501-2089</p> <p>Phone: 877-564-7323 TDD: 800 833-7352</p> <p>https://doi.nebraska.gov/</p>
Nevada	<p>Nevada Division of Insurance 3300 W. Sahara Ave., Suite 275 Las Vegas, Nevada 89102</p> <p>Phone: 702-486-4009 Fax: (702) 486-4007</p> <p>http://doi.nv.gov/Consumers/</p>
New Hampshire	<p>New Hampshire Insurance Department 21 South Fruit Street, Suite 14 Concord, NH 03301</p> <p>Phone: 800-852-3416</p> <p>TTY/TDD Relay Services: (800) 735-2964</p> <p>http://www.nh.gov/insurance/ Email to: consumerservices@ins.nh.gov</p>

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New Jersey	<p>Office of Managed Care Consumer Protection Services, NJ Department of Banking and Insurance P.O. Box 471 Trenton, NJ 08625-0475</p> <p>Phone: 888-393-1062 Fax: (609)777-0508 or (609)292-2431</p> <p>https://www.state.nj.us/dobi/division_insurance/managedcare/mcfaqs.htm</p>
New Mexico	<p>New Mexico Department of Insurance Office of Superintendent of Insurance Consumer Assistance Bureau PO Box 1689 Santa Fe, NM 87504-1689</p> <p>Phone: 855-427-5674 Fax: 505-827-4734</p> <p>http://www.osi.state.nm.us/osi.consumer@state.nm.us</p>
New York	<p>Department of Financial Services Consumer Assistance Unit 1 State Street New York, NY 10004-1511</p> <p>Phone: 800-342-3736</p> <p>https://www.dfs.ny.gov/consumers/health_insurance/new_york_health_insurance_policies_programs Email: consumers@dfs.ny.gov</p>
North Carolina	<p>North Carolina Department of Insurance Health Insurance Smart NC 1201 Mail Service Center Raleigh, NC 27699-1201</p> <p>Phone: 855-408-1212 https://www.ncdoi.gov/</p>

State	Contact
North Dakota	<p>North Dakota Insurance Department State Capitol, fifth floor 600 E. Boulevard Ave. Bismarck, ND 58505-0320</p> <p>Phone: 800-247-0560 TTY: (800) 366-6888</p> <p>http://www.nd.gov/ndins/insurance@nd.gov</p>
Ohio	<p>Ohio Department of Insurance 50 W. Town Street, Third Floor - Suite 300 Columbus, OH 43215</p> <p>Phone: 800-686-1526 TDD: (614) 644-3745</p> <p>life.health.mcd@insurance.ohio.gov https://insurance.ohio.gov</p>
Oklahoma	<p>Oklahoma Insurance Department 400 NE 50th Street Oklahoma City, OK 73105</p> <p>Phone: 800-522-0071 Fax: 405-521-6652</p> <p>https://www.oid.ok.gov/consumers/file-an-online-complaint/</p>
Oregon	<p>Oregon Department of Consumer and Business Services Division of Financial Regulation - 2 350 Winter St NE P.O. Box 14480 Salem, OR 97309-0405</p> <p>Phone: 888-877-4894 Fax: (503) 378-4351</p> <p>Email: help@oregonconsumer.gov https://www.doj.state.or.us/consumer-protection/</p>

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Pennsylvania	<p>Pennsylvania Department of Insurance Bureau of Consumer Services 1209 Strawberry Square Harrisburg, PA 17120</p> <p>Phone: 877-881-6388 Fax: 717-787-8585 TTY/TDD: 717-783-3898</p> <p>Email: ra-in-consumer@pa.gov http://www.insurance.pa.gov/Consumers</p>
Rhode Island	<p>RI Insurance Resource, Education, and Assistance Consumer Helpline (RIREACH) 300 Jefferson Blvd. Suite 300 Warwick, RI 02888</p> <p>Phone: 855-747-3224</p> <p>http://www.RIREACH.org</p>
South Carolina	<p>South Carolina Department of Insurance Office of Consumer Services P O Box 100105 Columbia, SC 29202-3105</p> <p>Phone: 800-768-3467 Fax: (803) 737-6231</p> <p>email: consumers@doi.sc.gov http://doi.sc.gov/consumers</p>
South Dakota	<p>South Dakota Division of Insurance Department of Labor and Regulation 124 S. Euclid Ave., 2nd Floor Pierre, SD 57501</p> <p>Phone: 605-773-3563</p> <p>http://dlr.sd.gov/insurance/default.aspx</p>

State	Contact
Tennessee	<p>TN Department of Commerce and Insurance 500 James Robertson Parkway Nashville, Tennessee 37243</p> <p>Phone: 800-342-4029 Fax: (615) 532-7389</p> <p>ask.TDCI@TN.Gov https://www.tn.gov/commerce/consumer-services.html</p>
Texas	<p>Texas Department of Insurance PO Box 12030 Austin, TX 78711</p> <p>Phone: 800-578-4677 Fax: 512-490-1007</p> <p>https://www.tdi.texas.gov/consumer/index.html</p>
Utah	<p>Utah Insurance Department 4315 S. 2700 W., Suite 2300 Taylorsville, UT 84129</p> <p>Phone: 800-439-3805 Fax: 385-465-6047</p> <p>https://insurance.utah.gov/complaint health.uid@utah.gov (email)</p>
Vermont	<p>Vermont Department of Financial Regulation Insurance Consumer Services 89 Main St. Montpelier, VT 05620-3101</p> <p>Phone: 833-337-4685 Fax: 802-828-1446 Email: dfr.insuranceinfo@vermont.gov</p> <p>https://dfr.vermont.gov/consumers</p>
Virgin Islands	<p>U.S. Virgin Island Division of Banking and Insurance 1131 King Street, Suite 101 Christiansted, St. Croix, Virgin Islands 00820</p> <p>Phone: 340-773-6449 http://ltg.gov.vi/</p>

State	Contact
Virginia	<p>State Corporation Commission Virginia Bureau of Insurance P.O. Box 1157 Richmond, Virginia 23218-1157</p> <p>Phone: 877-310-6560</p> <p>https://scc.virginia.gov/pages/Insurance AskAQuestion@cc.virginia.gov</p>
Washington	<p>Washington State Office of the Insurance Commissioner Consumer Protection Division P.O. Box 40256 Olympia, WA 98504-0256</p> <p>Phone: 800-562-6900 TDD: 360-586-0241 Fax: 360-586-2018 email cap@oic.wa.gov</p> <p>https://www.insurance.wa.gov/contact-information-insurance-consumers</p>
West Virginia	<p>West Virginia Offices of the Insurance Commissioner ATTN: Consumer Service Division PO Box 50540 Charleston, WV 25305-0540</p> <p>Phone: 888-879-9842 TDD 304 558-1296 TDD 800-435-7381</p> <p>http://www.wvinsurance.gov/ConsumerServices/ConsumerServices.aspx</p>
Wisconsin	<p>Wisconsin Office of the Commissioner of Insurance 125 South Webster Street Madison, WI 53703-3474</p> <p>Phone: 800-236-8517 Fax: 608-264-8115</p> <p>http://oci.wi.gov/consumer/health.htm Email: ocicomplaints@wisconsin.gov</p>

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Wyoming	<p>Wyoming Insurance Department 106 E. 6th Avenue Cheyenne, WY 82001</p> <p>Phone: 307-777-7401 Fax: (307) 777-2446</p> <p>http://doi.wyo.gov/</p>
American Samoa	<p>Office of the Governor American Samoa Government A P Lutali Executive Office Building Pago Pago, American Samoa 96799</p> <p>Phone: 011 (684) 633-4116 Fax: 011 (684) 633-2269</p> <p>https://www.ilsainc.com</p>
Guam	<p>Guam Insurance Administration P.O. Box 23607 GMF, Barrigada, Guam 96921</p> <p>Fax: (671) 633-2643</p> <p>https://nipr.com/contact-state/guam</p>
Commonwealth of the Northern Mariana Islands	<p>CNMI Department of Commerce P.O. Box 5795 CHRB Saipan, MP 96950</p> <p>Phone: 670-664-3000 Fax: (670) 664-8074</p> <p>https://www.commerce.gov.mp/divisions/office-secretary/insurance</p>
Puerto Rico	<p>Puerto Rico Department of Insurance Office of the Commissioner of Insurance World Plaza Building 268 Luis Munoz Rivera San Juan, PR 00918</p> <p>Phone: 787-304-8686</p> <p>https://ocs.pr.gov/English/Pages/default.aspx</p>

